

Carolyn Keller | Ivan Usero <u>www.usi.com</u>



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## Agenda:

Today's Agenda

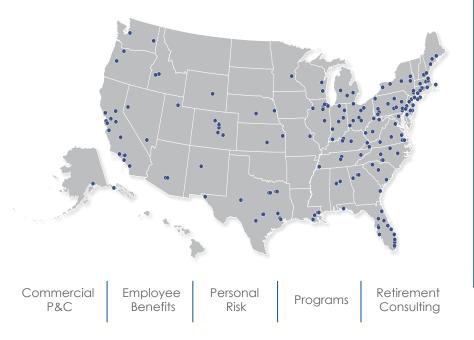
- Who is USI?
- Community & People
- Coverage Considerations
- Bio
- Q&A



## USI Brings National Capabilities & Local Expertise

USI is a national insurance brokerage and consulting firm with approximately 200 local offices connected across the U.S. and a leading market position in all core businesses.

#### Leading National & Local Broker Approaching \$2.5B in Revenue



#### USI's National & Regional Presence

- Over 510 professionals with an average tenure of 10 years and specialists across a broad range of industries
- 6,000 + professionals including property & casualty, benefits and wholesale dedicated analytics, underwriting, wellness and compliance experts who make up the region's Technical Resources Team

#### USI's Pittsburgh Office

- 105 + local insurance professionals
- 50 + property & casualty specialists focused on enhancing client benefit programs and cost management



### USI Focus on Our Community & People

At USI, we are committed to our communities, our employees and their families. We provide one-of-a-kind programs and support a culture of environmental sustainability.

		USI GI ES BACK	USI	USI		PEAK	Forbes 2019 AMERICA'S BEST LARGE EMPLOYERS
USI Cares	USI Educates 	USI Community	USI Green	USI Wellness	Summit Awards	PEAK Awards	Award Winning Culture
Helping Associates and their Families in Times of Need	Providing Associate Child Scholarships for College Education	Donating our Time, Talent and Treasure	Supporting an Eco- Friendly and Sustainable Environment	Industry- Leading Wellness Program to Improve Our Health	Rewarding our Great Service Associates	Compelling Producer Incentive Program	Global Recognition for Innovation, Culture, and Leadership 2018, 2019
0		0	0	0	0		0



USI applies comprehensive analytical processes and tools to build a coverage structure to match each client's risk profile

			Frequency		Severity of Loss				
loss interv	al	number in interval	probability of loss in interval	probability that losses are less than lower end	amount in interval	probability of loss in interval	probability that losses are less than lower end		
\$0 to	\$25,000	221	91%	0%	\$898,132	35%	0%		
\$25,001 to	\$50,000	5	2%	91%	\$465,622	18%	35%		
\$50,001 to	\$100,000	7	3%	93%	\$537,591	21%	52%		
\$100,001 to	\$150,000	3	1%	96%	\$391,461	15%	73%		
\$150,001 to	\$200,000	3	1%	98%	\$174,576	7%	88%		
\$200,001 to	\$250,000	2	1%	99%	\$71,496	3%	95%		
\$250,001 to	\$350,000	1	0%	100%	\$61,066	2%	98%		
\$350,001 to	\$500,000	0	0%	100%	\$0	0%	100%		
\$500,001 to \$	1,000,000	0	0%	100%	\$0	0%	100%		
\$1,000,001 to \$	2,000,000	0	0%	100%	\$0	0%	100%		
TOTALS		242	100%	100%	\$2,599,944	100%	100%		

							Limit as % of Reve Value	
							Group: Entire Peer G	roup
Г	Limit	as % of	fRevenue	25		1	Boundary	
			_	_			25th Percentile:	5.703 %
Entire Peer Group							Median:	9.547 %
			-				75th Percentile:	12.261 %
					Advisen		Average:	11.155 %
0.0	0 2	5 5.	0 7.5	10.0	12.5	15.0	PGM Count:	20
							Benchmarked Comp	any
							Value: 2.500 %	
								© Advisen Ltd.
= Advisen Aggregate	25 <sup>th</sup> F	Percenti	le 🚽	= Ber	nchmark	ed Company	İ = Median 🚺 = Av	verage 🔤 – 75 <sup>th</sup> Percer

- Loss forecasting and other actuarial based analysis
- Benchmarking of premium and limits
- Contractual risk review and mitigation
- Classification evaluation
- Named insured(s) and additional insured(s) review
- Claims review for proper closing and reserving
- Market access, leverage and selection

= Advis



# USI reviews General Liability class codes to identify errors and reduce premium cost

- Understand the activities that comprise the client's operations
- Compare results to carrier classifications to identify and value the financial impact of classifications
- Communicate changes to the underwriter for approval and to implement corrections

Revenue Category	Revenue Amount	GL Code
Metal Working NOC	\$378,003	95124
Machine Shop	\$1,912,763	94007
Warehouse NOC	\$6,630,646	97651
Repair/Maintenance	\$3,606,060	91560

#### Impact and Benefits

- Reduce premium cost by an estimated 10%-30% by correcting classifications based on review
- Minimize impact of insurance company premium audits by correcting codes in advance

Diligent Evaluation to Ensure Accurate Premium Calculation



### GENERAL LIABILITY Alignment of Policy Coverage with Contractual Exposures

USI's Contract Review process evaluates the effectiveness of the existing insurance program to cover liability assumed under contract

- Evaluate policy language adequacy based on contractual requirements
- Recommend changes and quantify the associated financial impact
- Revise program structure and coverage terms and negotiate changes with underwriters

1. GENERAL LIABILITY: Paragraph 5.1.7 (a) (i) calls for General Liability limits of \$2 Million per occurrence and \$2 Million general aggregate. However, Company A 's GL policy provides the typical contractor's limits of \$1 Million per occurrence and \$2 Million general aggregate. Company A offers additional liability limits of coverage to its clients through its \$10 Million Umbrella policy. Company B may wish to confirm with the Owner that these coverage limits satisfy the GL coverage item.

2. "THIRD PARTY LIABILITY": Paragraph 5.1.7 (d) calls for "Third Party Liability" limits of \$5 Million. This appears to be a redundant request as this exposure (so called "third-party over claims") is covered by Company A's GL and Umbrella policies. Company B may wish to confirm with the Owner that these coverage limits satisfy this coverage item.

As a service to our clients, upon their request, [ **USI ENTITY** ] will review those portions of your contract regarding the insurance and indemnity requirements as they relate to your insurance program and provide comments and/or recommendations based upon such review. This service should not be taken as legal advice and it does not replace the need for review by the insured's own legal counsel.

#### Impact and Benefits

- Protecting against the financial impact of underinsured or uninsured losses that could otherwise be covered by insurance
- Promote and support contractual compliance
- Mitigate unreasonable insurance requirements in contracts

#### Aligning Policy Terms to Support Contractual Compliance

If yes, what were their uter gross weekly earnings over Do you support any children or full-time students? If yes, please provide the c



# USI applies sophisticated actuarial tools to help our clients select a capital efficient structure for Workers Compensation Coverage

#### Workers Compensation | Calculation of Projected Losses

Dateon

\$100,000 deductible

			Projected Losses		
Projected	Projected	Selected			1
Period	Period	Projected		Projected	
Inception	Expiration	Pure Loss Rate	Projected Payroll	Losses	_
09/07/13	09/06/14	\$1.93	\$24,000,000	\$463,200	
	Av	erage Pure Loss Ra	ates		
System Weighted	2 Year	3 Year	All Years	User	1
	—			Projected Losses	
\$2.42	Projected Period Inception	Period	Selected Projected Pure Loss Rate	Projected Payroll	Projecte Losses
	09/07/13	09/06/14	\$2.45	\$24,000,000	\$588,00
Period					
Inception		,	Average Pure Loss Ra	ites	
09/07/06	System	2 Year	3 Year	All Years	User
09/07/07	Weighted	Average	Average	Average	Weighte
09/07/08	\$3.73	\$2.26	\$2.45	\$3.84	\$3.31
09/07/09		Pu	re Loss Rates Projec		Data
09/07/10 09/07/11	Period	Adjusted Losses	Adjusted Payroll	Pure Loss Rate (Per unit of Exposure)	User Defined Weight
	09/07/06	\$404,978	\$15,106,000	\$2.68	100
	09/07/07	\$812,978	\$16,455,896	\$4.94	50
	09/07/08	\$1,400,739	\$17,410,423	\$8.05	50
	09/07/09	\$522,527	\$18,370,169	\$2.84	100
	09/07/10	\$448,919	\$19,825,848	\$2.26	100
	09/07/11	\$528,919	\$23,389,392	\$2.26	100

- Loss forecasting and experience mod review
- Targeted risk control

Postcode

- Classification evaluation
- Claims review for proper closing and reserving
- Alternative risk sharing strategy evaluation
- Market access, leverage and selection

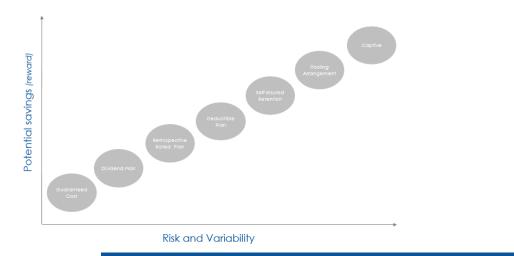


#### Do you support a partner? Analyze and Design a Cost-Efficient Risk If yes, what were their average Financing Program Postcode

Female

USI performs actuarial based analysis to design the most cost effective and operationally efficient risk financing program

- Review risk management profile to determine financing options consistent with strategic goals, objectives and risk appetite
- Evaluate benefits and considerations associated with each risk financing method
- Analyze projected program costs & cash flow benefits under selected financing methods



#### Impact and Benefits

 Reduce total cost of risk by upwards of 45% including premium, recovery of carrier profit & admin load, claim costs, dividends and cash flow benefits

RAMEDIC ONLY

- Ensure that losses are paid in a cost-efficient manner and the assets and reputation of the organization are properly protected
- Buying decisions based on risk profile and analytically developed financial information versus carrier controlled

#### Improved Cost Efficiency and Control W/tailored Risk Financing Program



#### If yes, what were their average gross weekly earnings over 3 months? Do you support any children under the WORKERS COMPENSATION All States of Operations Covered

Ensuring all states of operations mitigates risk when employees hired in one state are injured in another and can select benefits from either state

Female

Understand the make-up of the client's geographic employee hiring and jobsite exposure by payroll

Date of birth

- Ensure all states are properly accounted for on the policy
- Consider purchasing a short-term disability policy to close any coverage gaps associated with coverage differences between states of operation

#### PART THREE — OTHER STATES INSURANCE

#### A. How This Insurance Applies

- 1. This other states insurance applies only if one or more states are shown in Item 3.C. of the Information Page.
- 2. If you begin work in any one of those states after the effective date of this policy and are not insured or are not self-insured for such work, all provisions of the policy will apply as though that state were listed in Item 3.A. of the Information Page.
- We will reimburse you for the benefits required by the workers compensation law of that state if we are not permitted to pay the benefits directly to persons entitled to them.
- If you have work on the effective date of this policy in any state not listed in Item 3.A. of the Information Page, coverage will not be afforded for that state unless we are notified within thirty days.

B. Notice

Tell us at once if you begin work in any state listed in Item 3.C. of the Information Page.

#### Impact and Benefits

PARAMEDIC ONLY

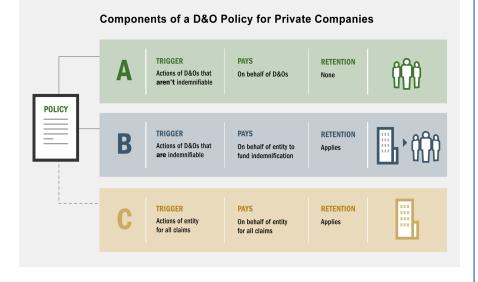
Do you support a partner?

- Provide claims recovery up to each state's statutory benefits.
- Increase the predictability of insurance audit outcomes by allocating payroll to the correct state.

#### Provide Comprehensive Coverage for Your Multi-state Operations



USI reviews client specific D & O risk exposures and offers tailored coverage analysis and comprehensive program structure



- Insured Entity Review
- Personal Asset Protection (side A)
- Pre-negotiated USI Proprietary Private Company D&O Endorsement Package
- Integrate EPLI, Crime and Fiduciary coverages with D&O
- Benchmark Limits and Retention
- Pre-negotiated Tail Coverage



### DIRECTORS & OFFICERS LIABILITY USI Proprietary Private Company Endorsement Pack

USI pre-negotiates exclusive coverage enhancements to provide broader protection and certainty of terms for USI MPS clients

- Evaluate client's risk profile and the need for MPS related protections
- Structure a comprehensive MPS program based on USI's evaluation
- Include USI's proprietary Private Company Endorsement wording and negotiate client specific terms as required



#### Impact and benefits

- Reduce exposure to uncovered loss up to policy limits
- Remove uncertainty in policy interpretation to ensure maximum claim recovery
- Exclusive pre-negotiated terms and conditions

Exclusive Pre-negotiated Pack Tailored for Private Companies



USI reviews client exposures related to employment risks and offers comprehensive coverage with appropriate limits and terms

Coverage is designed to protect against wrongful acts arising from the employment process, including those brought by Third Parties (non-employees), such as:

Harassment Discrimination Wrongful termination Retaliation Defamation Unfair hiring practices

EEOC CHARGES (www.eeoc.gov)	FY 2013	FY 2014
TOTAL CHARGES	93,727	88,778
RACE	33,068	31,073
(%)	35.3%	35.0%
SEX	27,687	26,027
(%)	29.5%	29.3%
NATIONAL	10,642	9,579
(%)	11.4%	10.8%
RELIGION	3,721	3,549
(%)	4.0%	4.0%
RETALIATION (all statutes)	38,539	37,955
(%)	41.1%	42.8%
RETALIATION (Title VII only)	31,478	30,771
(%)	33.6%	34.7%
AGE	21,396	20,588
(%)	22.8%	23.2%
DISABILITY	25,957	25,369
(%)	27.7%	28.6%

- USI Proprietary Private Company Endorsement Pack
- Coverage for EEOC charges
- Defense costs for wage and hour disputes (FLSA)
- Expand Definition of "Employee" for Non-conventional Positions
- Include third party coverage
- Benchmark Limits and Retention

# USI Enhancing EPL Coverage in era of #MeToo

#### USI is optimizing EPL insurance in the age of #MeToo

USI EPS Experts (Executive and Professional Solutions) can:

- Create unique EPL coverages for sexual harassment and other EPL threats
- Review EPL coverage and work with USI internal GL experts to determine optimal structure for dealing with EPL claims vs claims of sexual abuse, molestation, etc.
- Provide clients access to sexual harassment and other EPL claim prevention tools, carrier training tools, and risk updates

Example of how USI optimizes EPL insurance to address sexual harassment risks through unique contract language:

**Employment Harassment** means:

(A) sexual harassment, including unwelcome sexual advances, requests for sexual favors, or other conduct of a sexual nature that is made a condition of employment with, used as a basis for employment decisions by, interferes with performance or creates an intimidating, hostile or offensive working environment within an **Organization**, even if not perpetrated by an **Employee**, **Executive**, or **Independent Contractor**; or

#### Impact and Benefits

- Average U.S. EPL Claim Settlement Cost for an SME: \$160,000.
- Average U.S. EPL Claim Settlement Cost for an Enterprise: \$350,000.
- Average US business' chance of being hit with an EPL suit in a given year: 11%.
- USI's EPS group has negotiated specific language that applies to an Insureds DIRECT and INDIRECT exposures for sexual harassment by including nonemployee and noncontractors as potential harassers.

#### Addressing #MeToo – sexual harassment claims



USI uses analytics tools to evaluate prior losses and structure Auto Liability programs that use client capital efficiently

			Lo	sses limited to	s \$250,000 p	per occurren	се				
Policy Inception	10 Months	22 Months	34 Months	46 Months	58 Months	70 Months	82 Months	94 Months	106 Months	118 months	
Year 1	60,142	178,889	439,021	444,821	475,171	444,823	464,359	464,359	464,359	463,873	
		2.97	2.45	1.01	1.07	0.94	1.04	1.00	1.00	1.00	
Year 2	114,463	358,424	375,223	376,223	380,223	378,291	378,291	378,291	375,309	375,309	
		3.13	1.05	1.00	1.01	0.99	1.00	1.00	0.99		
Year 3	42,849		61,121	61,121	61,121	61,121	61,121	61,121	61,121	61,121	
		1.36	1.05	1.00	1.00	1.00	1.00	1.00			
Year 4	271,792		674,454	644,534	644,533	644,534	653,440	653,440	653,440	653,440	
		1.04	2.39	0.96	1.00	1.00	1.01				
Year 5	272,529		386,209	452,312	446,918	444,526	448,971	448,971	448,971	448,971	
		1.24	1.14	1.17	0.99	0.99					
Year 6	135,923		513,197	573,899	559,676	554,079	559,620	559,620	559,620	559,620	
		1.55	2.44	1.12	0.98						
Year 7	548,266		820,252	1,228,712	1,240,999	1,228,589	1,240,875	1,240,875	1,240,875	1,240,875	
		1.26	1.18	1.50							
Year 8	130,987	143,017	142,652	158,344	159,927	158,328	159,911	159,911	159,911	159,911	
Year 9	362.608	1.09	1.00 981.041	1.088.956	1.099.845	1.088.847	1.099.735	1.099.735	1.099.735	1.099.735	
	302,000	017,007	301,041	1,000,500	1,035,045	1,000,047	1,033,733	1,033,733	1,033,733	1,035,735	
Year 10	Projected Lo	sses					Average	Pure Loss R	lates		
Avg. LDF	Projected Period	Projecter Period	Proj. Pu	re Project		jected	System				Use
Agg. LDF	Inception Dat					osses	Weighte		3 Year	All Years	Weigh
	3/31/2015	5 3/30/2	016 \$2,80	0	550 \$1,	540,000	\$3,80	2 \$2,390	\$2,786	\$4,156	\$3,5
	Policy Period	d Detail									
	Period Inception	Period Expiration	Adjusted Losses	Number of Vehicles	Pure Loss per Veh		Defined eight				
		3/30/2011	\$1,587,076	38	37 \$4,101		1.0				
	3/31/2010	3/30/2011									
	3/31/2010 3/31/2011	3/30/2012	\$2,762,088	33	32 \$8,320		0.3				
				33 43			0.3				
	3/31/2011	3/30/2012	\$2,762,088		\$3,579						

- Loss forecasting and other actuarial based analysis
- Benchmarking of premium and limits
- Vehicle classification evaluation
- Driver safety training
- Named insured(s) and additional insured(s) review
- Claims review for proper closing and reserving
- Market access, leverage and selection

AUTO LIABILITY



# Coverage for Hired and Non-owned Automobile

USI customizes coverage for employees when they drive for business in a vehicle that is not owned by the business

- Review the client's operations and it related exposure to non-owned auto losses
- Amend coverage to vehicles owned & operated by employees for business or vehicles that are rented for short periods
- Negotiate with underwriter for terms and condition and appropriate pricing charge

8	Hired "Autos" Only	Only those "autos" you lease, hire, rent or borrow. This does not include any "auto" you lease, hire, rent or borrow from any of your "employees", partners (if you are a partnership), members (if you are a limited liability company) or members of their households.
9	Non-owned "Autos" Only	Only those "autos" you do not own, lease, hire, rent or borrow that are used in connection with your business. This includes "autos" owned by your "employees", partners (if you are a partnership), members (if you are a limited liability company) or members of their households but only while used in your business or your personal affairs.

#### Impact and Benefits

- Reduce exposure to uncovered loss up to policy limits of \$1MM
- Provide liability coverage for all rented or employee-owned vehicles at minimal cost

Extended Coverage to Vehicles Not Owned by the Business



### AUTO LIABILITY Coverage for Patient Transportation in Company or Employee's Personal Auto

# USI improves policy terms to ensure that Auto Liability is provided for the transportation of passengers or patients

- Review company practices regarding the transportation of patients or passengers in company-owned or employee's personal auto.
- Review policies and procedures for drivers.
- Structure appropriate auto liability coverage with sufficient policy limits

#### PUBLIC OR LIVERY PASSENGER CONVEYANCE EXCLUSION

This endorsement modifies insurance provided under the following:

#### AUTO DEALERS COVERAGE FORM BUSINESS AUTO COVERAGE FORM

#### MOTOR CARRIER COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

#### A. Changes In Covered Autos Liability Coverage

The following exclusion is added:

#### Public Or Livery Passenger Conveyance

This insurance does not apply to any covered "auto" while being used as a public or livery conveyance for passengers. This includes, but is not limited to, any period of time a covered "auto" is being used by an "insured" who is logged into a "transportation network platform" as a driver, whether or not a passenger is "occupying" the covered "auto".

#### Impact and Benefits

- Prevent uncovered claims up to policy limits, including legal defense coverage.
- Improved Enterprise Risk Management to better protect the organization.

USI Provides Auto Liability for patient or passenger transportation

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USI reviews client's exposures related to cyber/privacy risks and offers comprehensive coverage with appropriate limits and terms

CYBER BREACH EXPOSURE	Theft, loss, or unauthorized disclosure of personally identifiable non-public information or third party corporate information	<ul> <li>Insured Entity Review</li> </ul>
CYBER HACKING EVENT	Unauthorized users or organized criminals access systems to inflict financial and/or reputational damage through theft of data, data destruction, data leaks, etc.	<ul> <li>Benchmark Limits and Retention</li> <li>USI Proprietary PrivaSafe Program</li> </ul>
EXPOSURE TO SOCIAL ENGINEERING	Hacker uses non-technical methods (trickery) to induce people to break normal security procedures and create a financial exposure to a company	<ul> <li>Exclusive BrandGuard Extension</li> <li>Exclusive Cyber Terrorism Coverage</li> </ul>
CYBER EXTORTION EVENT	Cyber-attack or threat that involves demand for money to avoid or stop the attack	



# Network Security and Privacy Liability Coverage

#### Privacy Liability coverage is moving to the fore of Cyber Risk – USI secures for all Cyber clients

- The Media, especially in the US, continues to focus on Breach Response costs and now Social Engineering losses, etc.
- However, several federal appellate courts and a host of state supreme courts have expanded liability provisions over the last 12 months
- USI has identified this pattern as mirroring the Asbestos liability trail and has worked to secure Privacy Liability coverage for all Cyber clients, as well as providing customized definitions and grants

#### Named Coverage II: Security and Privacy Liability

The Underwriters will pay on behalf of an **Insured** the sums in excess of the **retention** and within the applicable Limits of Liability that such **Insured** becomes legally obligated to pay as **damages**, including liability **assumed under contract**, and related **claim expenses** resulting from a **claim** for an actual or alleged **security and privacy wrongful act**, but only if: 1) the **claim** is first made against the **Insured** during the **policy period** or **extended reporting period** (if applicable), 2) the **claim** is reported to the Underwriters in writing in accordance with Section 11 of this Policy, and 3) the **security and privacy wrongful act** takes place on or after the applicable **retroactive date**.

#### Impact and Benefits

- Broad form cover that responds to liability claims (i.e., not breach response costs, but lawsuits, etc.) providing defense and settlement coverage
- USI seeks to secure for all placements, and it is automatically included on all PrivaSafe and all endo pack provider carriers
- Typical limits range between \$1MM and \$10MM

Coverage for Liability in a Cyber Breach (not notice costs)



USI provides coverage for the most severe types of Cyber threats including Cyber Extortion and Ransomware

- USI EPS analyzes Ransomware/Cyber Extortion threat potential class of business, back up practices and several other client specific factors.
- This analysis informs policy terms negotiations for "broad form" Extortion and Ransomware coverage.
- Implement needed training focus for employees with USI and carrier tools.



#### Impact and Benefits

- Ransomware YoY incident increase of 131% in 2019 – and up 25%+ in Q1-Q2 2020.
- Massive increase in the ransom sought – the average Ryuk malware variant sought a ransom of \$780,000 in 2019. All firms are critically exposed to this threat.
- USI Cyber "PrivaSafe" placements offer full limit (\$10M+) coverage for Cyber Extortion/Ransomware.

USI provides broad form Cyber solutions for Ransomware



#### you support a partner? If yes, what were their average Date of birth y earnings over 3 months? S CYBER hildren under the Social Engineering (aka "Phishing "Business Email Compromise" Coverage

Male

Female

#### USI PrivaSafe offers cyber insurance, and risk management, for Social Engineering/Phishing risks

- USI Social Engineering Analysis offers both Cyber and Crime coverage analysis.
- USI can provide clients access to Social Engineering training, awareness and recovery process planning.
- USI PrivaSafe Cyber can offer unique Social Engineering coverage.

USI PrivaSafe Cyber insurance for Social Engineering and Phishing unique coverage language example:

Subject to the applicable retention and Limits of Liability, the Underwriters will pay for:

- Your phishing fraud loss that you sustain because of phishing fraud 1.
- Client phishing fraud loss that you sustain because of client phishing fraud 2.

#### Impact and Benefits

 Social Engineering loss up to \$75,000 per successful attempt in 2019; over \$150,000 out of U.S.

MEDIC ONLY

- Email, SMS texting attacks ("smishing") and even phone calls with a live person ("vishing") are now attack vectors.
- USI's EPS group has negotiated specific Social Engineering language with limits of \$100k-\$500k+ available.

Addressing the Inevitable – Social Engineering/Phishing Attacks



### CYBER Industry Specific Risk Control - Cyber Security Risk Mitigation Program

A Cyber Security Risk Mitigation program can reduce the risk of a breach and protect confidential medical information, preserve operations and reduce the risk of a hack

- USI Risk control consultants and the USI Cyber team work closely with clients to identify cyber exposures and develop a customized risk control program to include the review of existing cyber security policies and procedures; identification (pre-loss) of a Data Breach Coach.
- They will also help to identify forensic accountants and PR firms; develop written policies and procedures regarding computer access; and establish password requirements.
- Additionally, they will assist clients with Tabletop Exercises and the development of an Incident Response Plan.



#### Impact and Benefits

- Safeguarding of digital data; prevention of successful cyber attacks
- Prevents average loss of \$3.7M in breach costs for healthcare organizations
- Protection of personal patient identification and confidential health information
- Reduced risk of lawsuits and legal expenses, protection of Reputation

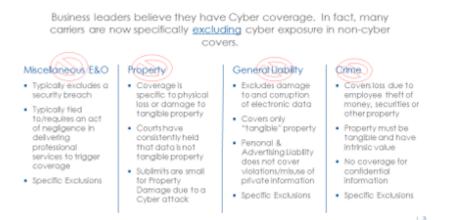
Mitigates risk and potential losses from breaches and hacking



# USI Exclusive PrivaSafe

USI's PrivaSafe solution provides comprehensive Cyber Security and Privacy Risk Management/ Insurance for Middle Market companies

- Evaluate Insured's exposure against the PrivaSafe Carrier(s) 10+ coverage grants and unique policy wording
- Highlight the PrivaSafe program benefits (i.e. breach notification costs and defense costs outside the limit, full reputational harm cover, etc)
- Discuss Insured risk management tools including employee training and industry specific Cyber 'best practices' guidance



#### Impact and Benefits

- Addresses Cyber and Privacy coverage needs of Mid Market clients up to #1B in revenue
- Provides 20+ pre-negotiated coverage enhancements providing additional limits between \$100K and \$10MM.
- Access to PRE AND POST CYBER RISK MANAGEMENT TOOLS to assist clients with Cyber education and response

COTTOTR LE RAISE BRADE AUSTRALIER

#### Protect Against Continuously Morphing Cyber Risk and Threats



#### Ivan I. Usero Vice President, Select Practice (Property & Casualty)Mid-Atlantic Region - Pittsburgh

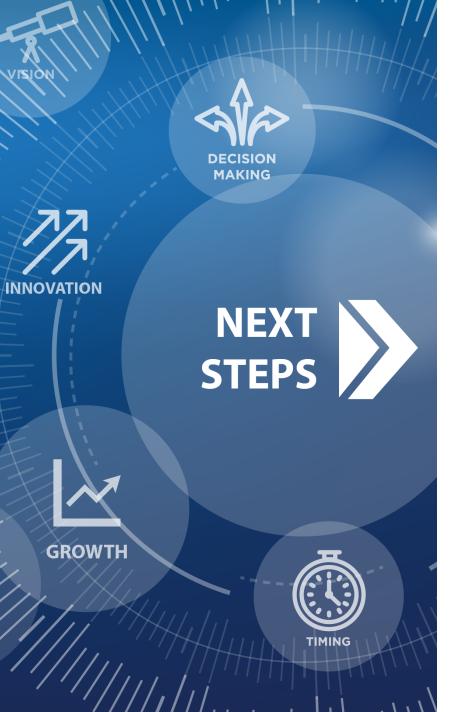


Ivan Usero is a results' driven VP, working out of the Pittsburgh office in the Mid-Atlantic region. Ivan started with USI in 2019 but brings a total of over 9 years in the insurance industry, and over 17 years in sales. Currently licensed in 29 states, Ivan specializes in (but is not limited to) the following verticals:

- 1. Construction/Contractors & related industries
- 2. Transportation
- 3. Manufacturing
- 4. Scrap Yard & Recycling Operations
- 5. Commercial Real Estate ; Technology ; Non-profits

Before USI, Ivan served as Agency Vice President for the Daniel Carinci Agency, LLC from 2013 to 2019 where he led expansion/growth initiatives that increased the client base and directly affected the bottom line. He earned his bachelor's from McAnulty School of Liberal Arts at Duquesne University where he majored in Political Science and focused on a minor in History. Ivan also earned a Masters in Organizational Studies from Robert Morris University, with an Employee Relations focus.

Ivan serves as the President for the Pittsburgh Metro Area Hispanic Chamber of Commerce, on a 100% volunteer basis. The Chamber serves as the principle regional advocate for the Hispanic business community's civic and economic interests. It is the mission of the Chamber to develop, promote, and advocate on behalf of Hispanic Businesses & professionals in the Pittsburgh region, while encouraging the advancement and economic growth of Pittsburgh's Hispanic Community. Originally from San Juan Puerto Rico, Ivan now lives in downtown Pittsburgh and makes the Steel City his home. A huge fan of the



### <u>Q&A:</u>

- My Contact Info:
  - USI <u>ivan.usero@usi.com</u>
  - PMAHCC president@pmahcc.org
  - Office (412) 430-6088
  - Cell (787) 688-8015



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